

Inclement Weather Policy

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Inclement Weather Policy

Our commitment to safety and quality care guides our response to inclement weather. In this regard, the following policy applies:

Main Location Closure

If New Lenox Public School District is closed due to adverse weather, our New Lenox location will switch to virtual sessions for that day. This will be communicated to client via the Simple Practice client messaging feature. You will receive an email stating your clinician has sent you a secure message in the client portal.

Virtual Session Transition

On days affected by weather-related closures, all scheduled in-person sessions automatically convert to virtual meetings. This ensures a seamless transition to maintain the continuity of care.

Cancellation Policy

Cancellation fees apply for notifications received less than 24 hours before the scheduled session. This includes weather-related cancellations and for clients who prefer in-person sessions over virtual care.

We appreciate your understanding and cooperation with this policy, ensuring the safety of our community while minimizing disruptions to treatment.

*** By signing below, you acknowledge that you have read, understood, and agreed to this policy.**

I consent to sharing information provided here.